



Active users

23



Storage

6.05 MB



Mail sent

## CURRENT TRAFFIC

SMTP connections

4/2

IMAP/POP3 connections

2/1

SERVICE

Web



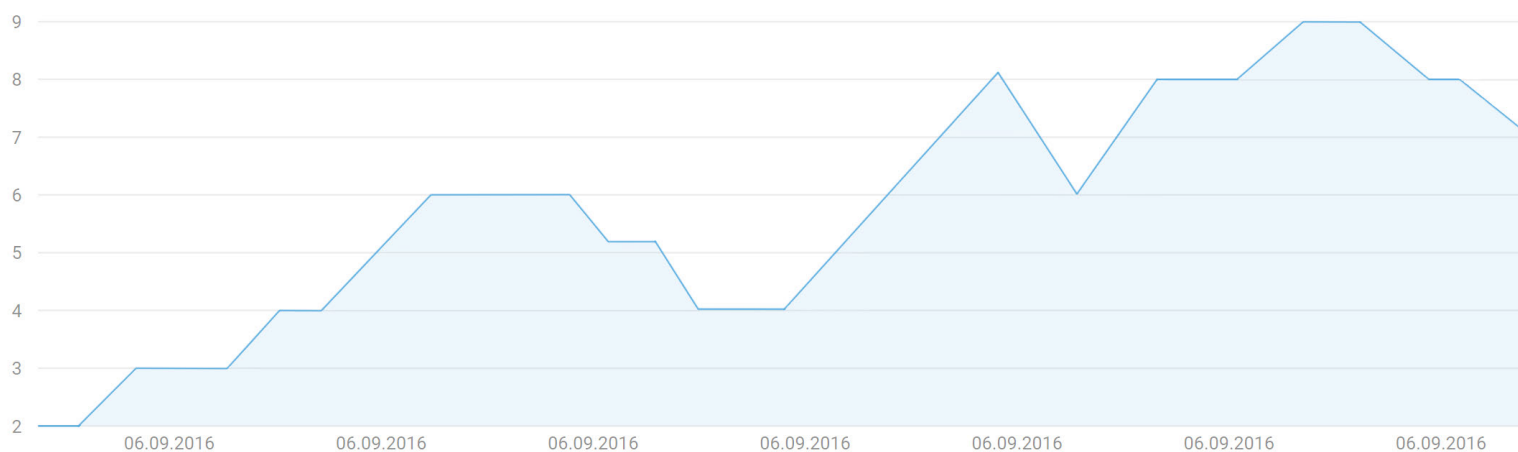
TIME PERIOD

Realtime



CATEGORY

Connections



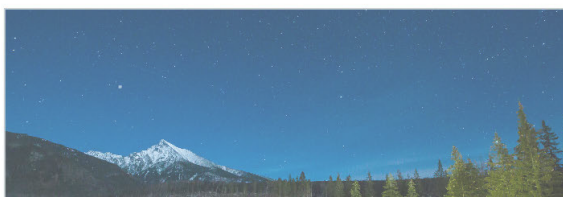
## Skin style and background image

Pick your main color style and select the perfect background image for your login screen.

SKIN STYLE



CHOOSE IMAGE



IceWarp®

# WebAdmin

## IceWarp WebAdmin Manual

WWW.ICEWARP.COM

IceWarp®

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# About IceWarp WebAdmin Manual

Welcome to the IceWarp server Administration Guide. This guide describes administration tasks for IceWarp Server 12, Business Mail Server & Collaboration Solution for Microsoft Windows /Linux platform, that can be administrated from any browser running on Windows, Linux, MAC OS X, Android or Apple iOS.

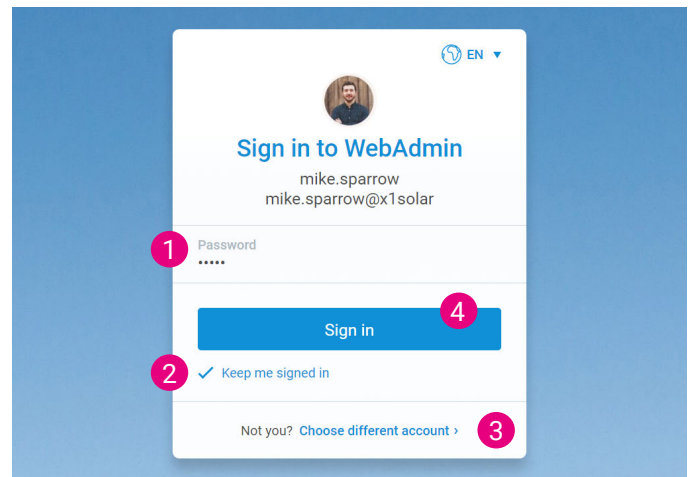
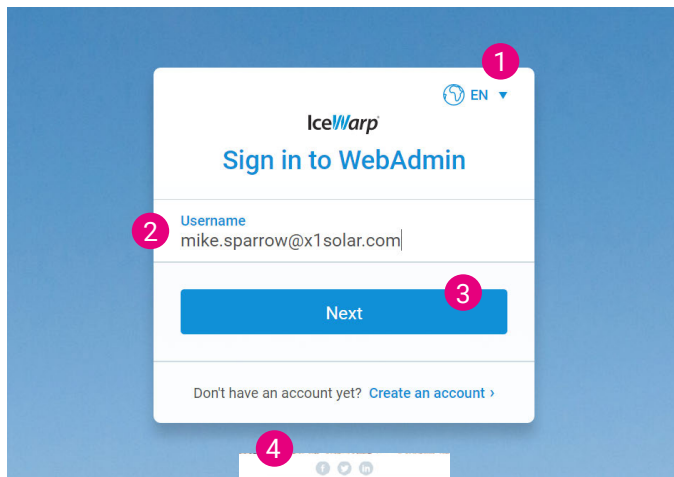
The intended audience of this new administration tool are server and domain administrators with server / domain view. Server administrators have full control of the server set up, while Domain administrators manage just user accounts.

WebAdmin interface is designed for basic server management. For comprehensive remote server management - e.g. AntiSpam, AntiVirus, Content Filter etc., the highly advanced remote admin console for professional users is needed.

Current editions of WebAdmin manuals are always available online at [icewarp.com](http://icewarp.com).

***Published on 4/1/2017.***

# 1. Login Page

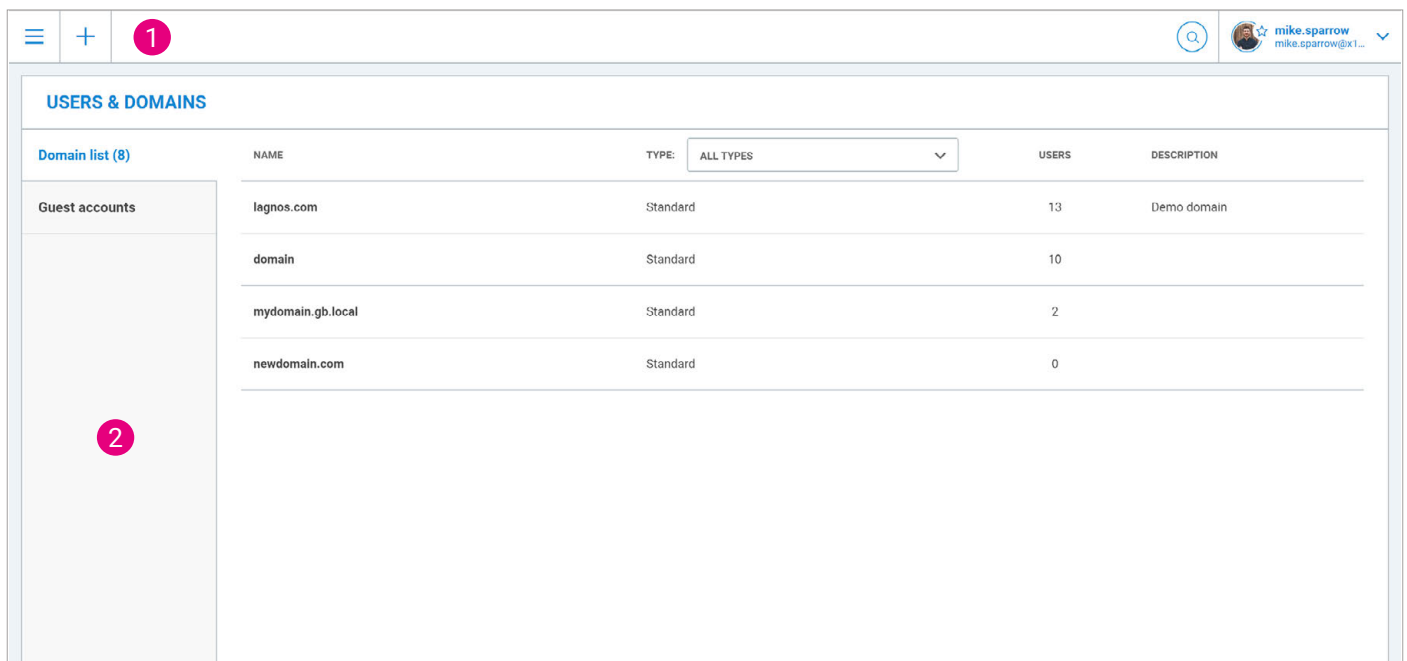


- 1 Choose language
- 2 Fill out your username
- 3 Click for the next step
- 4 Follow us on social media

- 1 Fill out your password
- 2 Remember login details
- 3 Choose different account
- 4 Click to get in

**Note:** After login, the **Dashboard** page (Server administrator), **Domain list** page (Domain administrator) or **Spam queues** page (User) is displayed.

## 2. Interface Description



The WebAdmin GUI consists of two main parts:





- 1 Control bar
- 2 Main window

**Note:** Toggle states: **ON**  **OFF** 

## Control Bar



This bar allows you to manage domains and accounts. Control bar icons:





	<b>Main Menu</b>	Click the icon to switch between different views of the interface – Dashboard / Domain List / Spam queues / White labeling / Server settings / Logout.
	<b>Plus/New</b>	Click the icon to open a menu that allows you to add a New user / group / mailing list / resource / domain.
	<b>Context Sensitive Search</b>	Click the icon to open a search text field. This search allows you to search within the currently shown window (domains, users, devices, etc.). After a search query, the search input show the number of results.
	<b>User Account Menu</b>	Click the icon to open a menu that allows you to set up your Account details / direct Switch to WebClient / open the IceWarp Support web page / Logout.

## User Account Menu

### IceWarp On-premise

Right side of the control bar. The icon of the right upper side of the picture inform about type of the account – Star (server admin), Globe (domain admin) and Head (user).

There are 4 options:

	<b>Account Settings</b>	Click the icon to open the table with account details.
	<b>WebClient</b>	Click the icon to direct switch to WebClient.
	<b>Support</b>	Click the icon to open the IceWarp Support web page.
	<b>Logout</b>	Click the icon and leave IceWarp WebAdmin application.

### IceWarp in Cloud

Right side of the control bar. The icon of the right upper side of the picture inform about type of the account – Star (server admin), Globe (domain admin) and Head (user).

	<b>Subscription</b>	Click the icon to open page with subscription details.
--	---------------------	--

## Subscription Page

This page will provide you with all your cloud account details and you can manage your account online. Here you have access to several available actions regarding your subscription, including changing plan or payment details or download last invoices.

The screenshot shows the 'SUBSCRIPTION' page. At the top, there's a navigation bar with a menu icon, a plus sign, and a user profile 'mike.sparrow'. The main content is divided into several sections:

- CURRENT PLAN**: A table showing plan details: Storage per user (5 kB), Price per user/month (€5.00), Active users (29), and Price per all users/month (€145.00). A 'Simple' plan card is highlighted with a 'CHANGE PLAN' button.
- PAYMENTS**: A section for payment details, including card details (CARD NUMBER, EXPIRATION DATE) and customer details (COMPANY NAME, BILLING ADDRESS). A 'CHANGE DETAILS' button is present.
- Subscription details**: A table showing cluster (Prague - Europe) and next billing (2017/03/01). A 'Any questions?' link is also shown.
- Last invoices**: A table showing two invoices from 1899/12/30, each with a 'DOWNLOAD' button.

Click the **CHANGE PLAN** button will redirect you to the page with IceWarp Cloud plans, where you can select the most suitable plan for you.

You have full control over your IceWarp Cloud payment details and can update them by clicking **CHANGE DETAILS** button. Please make sure that entered payment details are correct! Your changes will take effect on your next payment.

**SHOW INVOICE LIST** button opens a page listing all your invoices. An invoice can be downloaded there.

## Main Windows

Main windows can be different, depending on which option is chosen from the **MAIN** menu.

There are 6 options:

- Dashboard
- Users & Domains
- Spam Queues
- White Labeling
- Server Settings
- API Console

**Note:** These options are visible by server administrator only.

The screenshot shows the 'MAIN' menu with a dark background and white text. It includes a navigation bar with a menu icon, a plus sign, and a user profile. The menu items are: Dashboard, Users & domains, Spam queues, White labeling, Server settings, and API Console.

## Dashboard

Through dashboard you can quick check overview of **Current traffic** in real-time (server connections & processed data volumes) and **Service statuses** including runtime statistics as well.

The screenshot shows a dark button with a white icon of a network diagram and the text 'Dashboard'.

**General Overview** – is placed on the top of the page.

## IceWarp On-premise

 Active users	23	 Storage	6.07 MB	 Mail sent	0 / 1 day	 Mail received	6 / 1 day
--	----	---	---------	---	-----------	---	-----------

General overview includes real-time information like:

- **Total storage used** – size of used disc space.
- **Active users** – number of active users within domains.
- **Mail Sent** – number of email sent since server startup.
- **Mail Received** – number of email received since server startup.

## IceWarp in Cloud

In case that your IceWarp instance runs in the cloud, dashboard displays additional details above the graph.

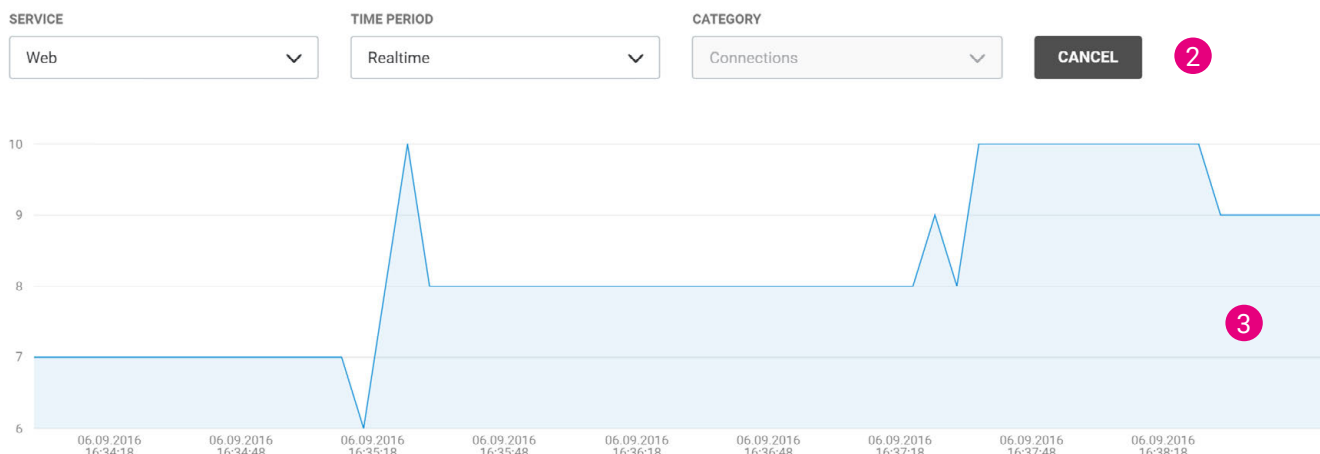
 Plan	Simple	 Cluster	Prague - Europe	 Total monthly costs	€145.00	 Next billing	2017/03/01
 Total storage used	15.26 MB	 Active users	29	 Mail sent	0 / 1 days	 Mail received	0 / 1 days

General overview for Cloud instance includes information like:

- **Plan** – name of the plan you have selected.
- **Cluster** – location of the cluster where your data is stored.
- **Total monthly costs** – total amount that you pay monthly.
- **Next billing** – refers to the next date on which the invoice is billed.

**Current Traffic** – is viewable below the General overview:

SMTP connections	0/2	IMAP/POP3 connections	0/0	Web connections	9/17
------------------	-----	-----------------------	-----	-----------------	------



- 1 Connections:** This area includes: Connections number overview of SMTP / IMAP / POP3 / Web.
- 2 Scrolling menu:** Scrolling menu gives an additional advanced filter.
- 3 CHART:** Graphical representation of data selected from Scrolling menu above.

**SERVICE** – SMTP / POP3 / Web / Instant Messaging / GroupWare / IMAP / FTP.

**TIME PERIOD** – Realtime / Last Hour / Last Day / Last month.

**CATEGORY** – Server data / Client data / Connections / Received / Sent.

Button **CANCEL** returns all selected options to default setup.

**Note:** Choosing **Real Time** option, **Connections** category is automatically selected. No other category is available.

**Note:** Dashboard is **NOT** visible for domain administrators and users.

# Service Status

This overview gives the ability to find the status of each service in detail.

SERVICE STATUS		
<div></div> Mail services		▼
<div></div> Web services		▼
<div></div> Background services		▼
<div></div> Communication		▼
<div></div> Collaboration		▼
<div></div> Security		▼
<div></div> Mobility		▼


## Example:

Click on Mail services – The pane will expand:

SERVICE STATUS		
<div><div></div> Mail services</div>		
<div><div></div> SMTP</div>	<div><div></div> IMAP</div>	<div><div></div> POP3</div>
Uptime: Connections: Data:	Uptime: Connections: Data:	Uptime: Connections: Data:
<div>STATISTICS RESTART STOP</div>	1 day 23:51:33 0 8.32 MB	1 day 23:51:33 0 8.32 MB

## Example:

Click on Mail services – The pane will expand:

This pane include parts of Mail services (in this case) – SMTP / IMAP / POP3 and short info about that.  
Each service has own MENU icon  where another options are possible to find:

- Statistics – detailed statistics of each service
- Restart – allow to physically restart a service
- Stop – allow to physically stop a service

**Note:** Color description: GREEN – all services are active / ORANGE – some services are active / RED – all services are inactive.



## Users & Domains

Users and Domains tab let you manage user and domain details. There are two folders to choose: Domain list and Guest accounts.



### Domain List

This list gives an overview of the domain(s) you have rights to administer. The number of domains is also shown.

USERS & DOMAINS				
Domain list (6) <b>1</b>	NAME	TYPE: ALL TYPES	USERS	DESCRIPTION
Guest accounts	lagnos.com	Standard	10	Demo domain
	mydomain.gb.local	Standard	2	


**1** Domain list: Number of domains


- **Name** – name of domain.
- **Type** – type of domain / option to filter according to different domain types: Standard, Alias, Backup, Distributed, ETRN/ATRN queue.
- **Users** – number of users within each domain.
- **Description** – domain description.

Clicking on any domain allows you to access additional set-up of the domain

This lists show items of the currently selected category – Accounts, Properties, Limits, Rules, Mobile devices. To ease your work, you can filter items within these categories – select from the appropriate list.

To return to a higher level, click the arrow in the left-hand upper corner.

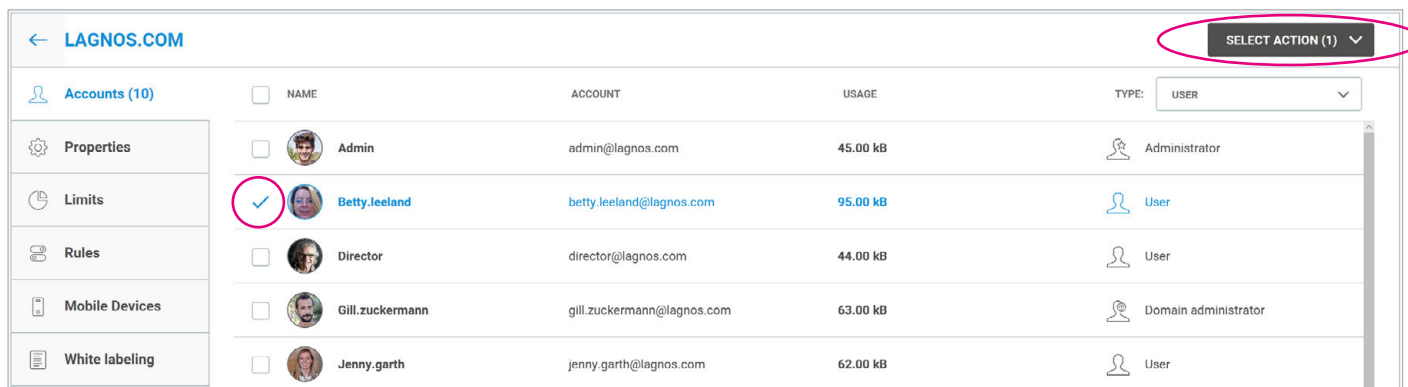
USERS & DOMAINS				
Domain list (8)	NAME	TYPE: ALL TYPES	USERS	DESCRIPTION
Guest accounts	lagnos.com	Standard	13	Demo domain
	domain	Standard	0	
	mydomain.gb.local	Standard	2	

 When hovering over domain with 0 users, the delete button is shown. Click this button and delete the whole domain. After click the delete button, confirmation dialog whether you really want to delete the domain is displayed.

There must be 0 users in the domain, if there is 1 or more users, the delete button is not shown.

## Domain's Details Set-up

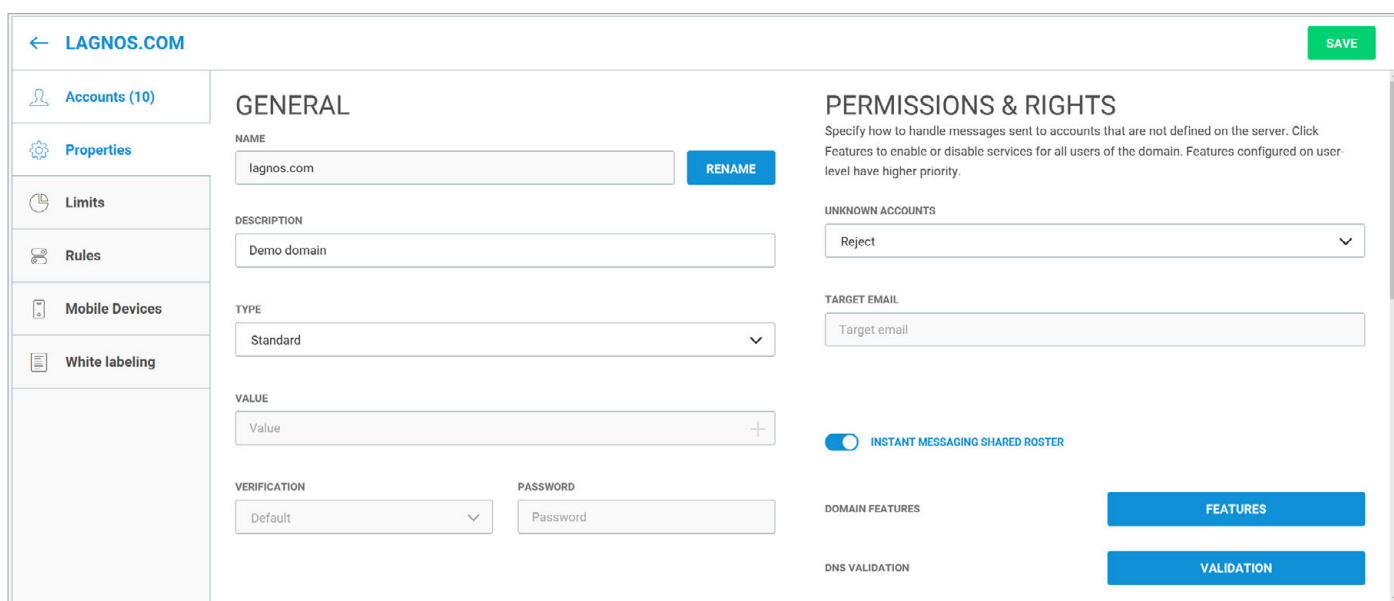
**Accounts** – All accounts are defined within a domain and an email address consists of a primary alias and domain name – [primary alias]@[domain\_name.]



	<input type="checkbox"/>	NAME	ACCOUNT	USAGE	TYPE: USER
Accounts (10)	<input type="checkbox"/>	Admin	admin@lagnos.com	45.00 kB	Administrator
Properties	<input checked="" type="checkbox"/>	Betty.leeland	betty.leeland@lagnos.com	95.00 kB	User
Limits	<input type="checkbox"/>	Director	director@lagnos.com	44.00 kB	User
Rules	<input type="checkbox"/>	Gill.zuckermann	gill.zuckermann@lagnos.com	63.00 kB	Domain administrator
Mobile Devices	<input type="checkbox"/>	Jenny.garth	jenny.garth@lagnos.com	62.00 kB	User
White labeling					

**Note:** You can quick add to group or delete any user by checking the box by the name and **SELECT ACTION** in the box on the right side!

**Properties** – General overview of domain like description details, permission and rights, quotas and client applications.



← LAGNOS.COM

SAVE

Accounts (10)

Properties

Limits

Rules

Mobile Devices

White labeling

GENERAL

NAME  
lagnos.com RENAME

DESCRIPTION  
Demo domain

TYPE  
Standard

VALUE  
Value +

VERIFICATION  
Default

PASSWORD  
Password

PERMISSIONS & RIGHTS

Specify how to handle messages sent to accounts that are not defined on the server. Click Features to enable or disable services for all users of the domain. Features configured on user-level have higher priority.

UNKNOWN ACCOUNTS  
Reject

TARGET EMAIL  
Target email

INSTANT MESSAGING SHARED ROSTER

DOMAIN FEATURES  
FEATURES

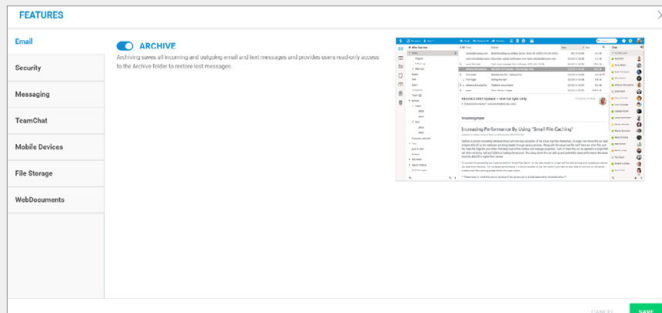
DNS VALIDATION  
VALIDATION

**Note:** Domain name is possible to change via “Rename” button next to the name table. This operation can be processed by server administrators only, domain administrators can not rename domain name.

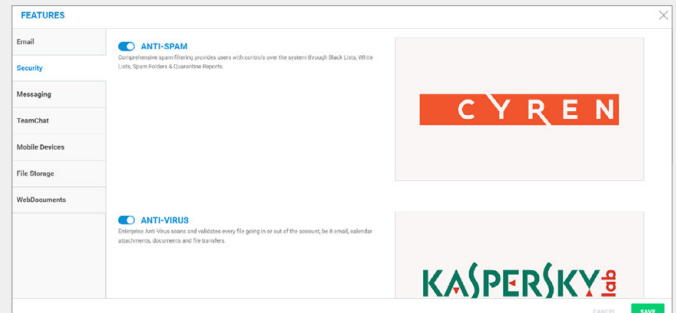
## Domain Features

Click the blue button **FEATURES** under Permissions & Rights chapter will open a new window with possibility to enable/disable domains features. Just move the toggle left (disable) or right (enable) and let user to use the following features.

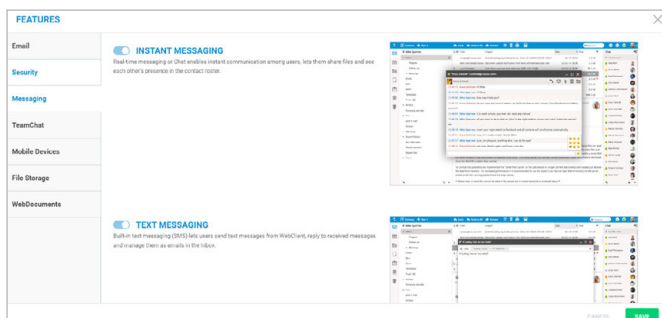
**Email** – Archiving saves all incoming and outgoing email and text messages.



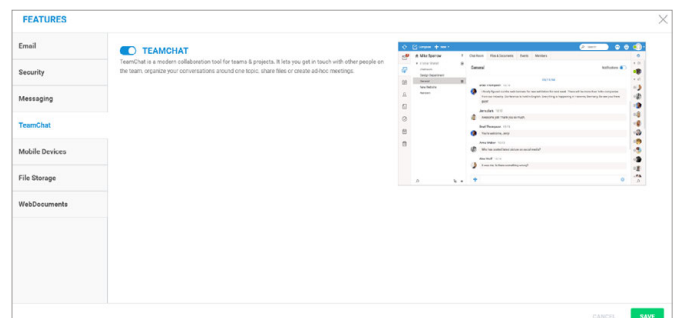
**Security** – This tab allows you to manage all security features like ANTI-SPAM, ANTI-VIRUS and QUARANTINE.



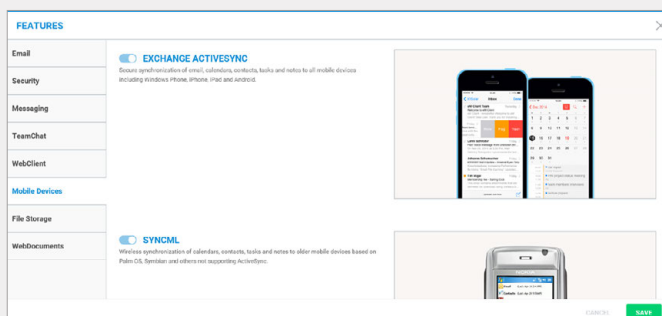
**Messaging** – Enable or disable instant communication among users and let them send text messages from WebClient.



**TeamChat** – With TeamChat feature enabled users can get in touch with other people on the team, organize their conversations around one topic, share files or create ad-hoc meetings.



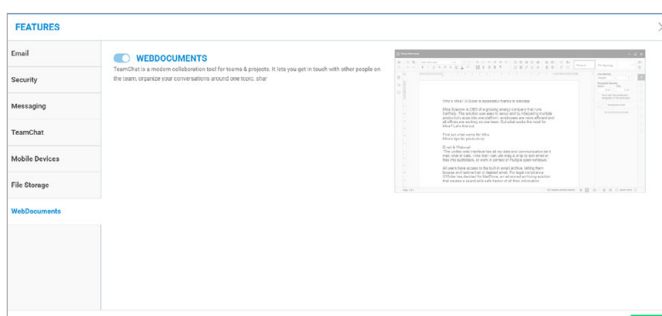
**Mobile Devices** – Let users synchronize their email, calendars, contacts, tasks and notes to all mobile devices via ActiveSync and wireless synchronization to older mobile devices based on Palm OS, Symbian and others not supporting ActiveSync via SyncML.



**File Storage** – Using this toggle let users transfer large files to a dedicated storage on the server.



**WebDocuments** – Allow users create and edit documents, spreadsheets and presentations as well as all ODF files directly in the browser, without having to install any Office suite on their computers.



**Limits** – Turn the toggles on and enter the appropriate values for the domain limits and user limits as well.

← LAGNOS.COM SAVE

**Accounts (10)**

**Properties**

**Limits**

**Rules**

**Mobile Devices**

**White labeling**

### DOMAIN LIMITS

The following domain limits take precedence of any user-level limits. For example, if you have a Disk Quota limit on a domain set to 100MB and set a user Account Size to 500MB, it will be capped when the domain reaches 100MB.

DOMAIN ADMIN ACCOUNT LIMIT (ACCOUNTS #)

20

☐ DISK QUOTA

☒ DAILY SEND OUT LIMITS FOR DOMAIN

SEND OUT DATA LIMIT

50 MB

SEND OUT MESSAGES LIMIT

100

☐ DISABLE LOGIN TO THIS DOMAIN

### USER LIMITS

The following limits have lower priority than any user-level limits. For example, if you have 100 accounts in the domain and 98 should have the same limits, 2 should have different limits, specify the limit for 98 users here and only for 2 specify a different limit on the user level.

ACCOUNT SIZE

3500 kB

MAX MESSAGE SIZE

20 MB

☒ DEFAULT DAILY SEND OUT LIMITS FOR USERS

SEND OUT DATA LIMIT

50 MB

SEND OUT MESSAGES LIMIT

100

**Rules** – Gives an access to the rules list, allowing you to define conditions and actions for all incoming emails to domain.

**RULES** ×

**CONDITIONS**

**Basic** Headers Advanced

All messages

Where From: Message header matches

Where subject: Message header matches

**ACTIONS**

**Standard** Extra

Accept / Reject / Delete / Spam / Quarantine

Forward to email

Copy to folder

Move to folder

**TITLE**

Limitation Rule

**RESULT**

MESSAGE HEADER MATCHES: WHERE FROM

MESSAGE HEADER MATCHES: WHERE SUBJECT

STRING CONDITION

FUNCTION

Contains a value from a list (semi-colon separated)

STRING

String

☐ MATCH CASE ☐ WHOLE WORD

CANCEL SAVE

**Mobile Devices** – Experience ActiveSync for wireless synchronization of email, calendars, contacts, tasks and notes to all mobile devices.

← LAGNOS.COM

SELECT ACTION ▾

Accounts (11)

Properties

Limits

Rules

Mobile Devices

White labeling

☐ DEVICE

LAST SYNC:

ALL ▾

STATUS:

ALL ▾

☐ mike.sparrow@lagnos.com (3)

☐

HTC One mini  
HTCOne mini / HTCOne mini

07/09/2016 12:44

Allowed

☐

White iPad  
iPad / iPad3G3

07/09/2016 12:39

Allowed

☐

Windows Phone 8S by HTC  
WP8 / Windows Phone 8S by HTC

07/09/2016 12:38

Allowed

**White Labeling** – Customize WebAdmin or WebClient tool for selected domain and personalize them according to your ideas.

LOGIN SCREEN SKIN

Set up how the login page looks.

SET TO DEFAULT VALUES

Login logo

Change the logo shown on your login page. Supported image formats: JPG, PNG, GIF, SVG. Maximum file size: 20 MB.

↑ UPLOAD

Skin style

Select the primary color of login page.

CHOOSE COLOR

Sign in to WebClient  
mike.sparrow@lagnos.com

Sign in

Don't have an account? | Forgot your password?

## Domain's User Set-up

Use the left-hand tab pane and click on any user to access settings for the selected user.

← MIKE.SPARROW@LAGNOS.COM SAVE

**Info**

**GENERAL**

FIRST NAME: Mike

LAST NAME: Sparrow ↑ UPLOAD PHOTO

USERNAME: mike.sparrow CHANGE PASSWORD

DESCRIPTION: CEO

LAST TIME LOGGED: 07/09/2016 at 11:32:29

ALIASES

**PERMISSIONS & RIGHTS**

Select whether this user is a regular email account or a server administrator or a domain administrator. Click Features to enable or disable services for this user individually.

ACCOUNT TYPE: Administrator

ACCOUNT STATE: Enabled

Select whether this account will be fully functional, partially disabled (user cannot login, but messages are accepted), disabled (user cannot login, messages are rejected) or will work as a spam trap.

SHARED FOLDERS: PERMISSIONS

ACCOUNT FEATURES: FEATURES

**Info** – General overview of user such as personal details, permission and rights, quotas and client applications.

### USER FEATURES:

Click the blue button **FEATURES** under Permissions & Rights chapter will open a new window with possibility to enable/disable user features. Just move the toggle left (disable) or right (enable) and let user to use the following features:

**Email** – Enable system service for sending emails and archiving that saves all incoming and outgoing email and text messages.

**FEATURES**

**Email**

☒ SMTP

System service for sending email needs to be enabled for proper functionality of WebClient and other email clients like Outlook, Thunderbird or Mail.

☒ ARCHIVE

Archiving saves all incoming and outgoing email and text messages and provides users read-only access to the Archive folder to restore lost messages.

SAVE

**Security** – This tab allows you to manage all security features like ANTI-SPAM, ANTI-VIRUS and QUARANTINE.

**FEATURES**

**Security**

☒ ANTI-SPAM

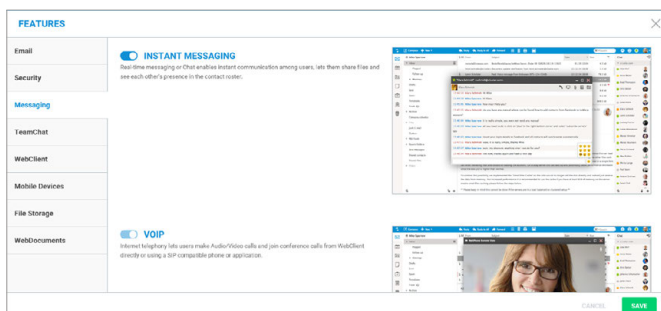
Comprehensive spam filtering provides users with control over the system through Black Lists, White Lists, Spam Folders & Quarantine Reports.

☒ ANTI-VIRUS

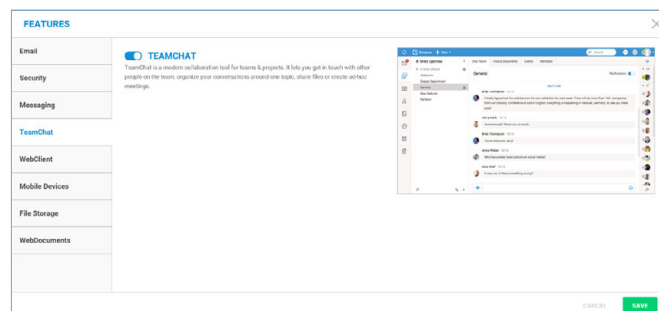
Enterprise Anti-Virus scans and validates every file going in or out of the account, be it email, calendar attachments, documents and file transfers.

SAVE

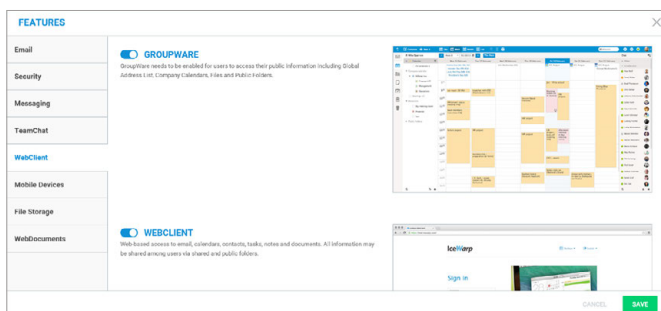
**Messaging** – Let users collaborate with Instant Messaging, VOIP, WebMeetings and Text Messaging.



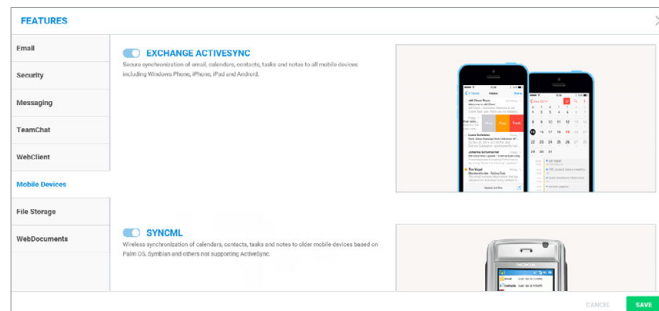
**TeamChat** – With TeamChat feature enabled users can get in touch with other people on the team, organize their conversations around one topic, share files or create ad-hoc meetings.



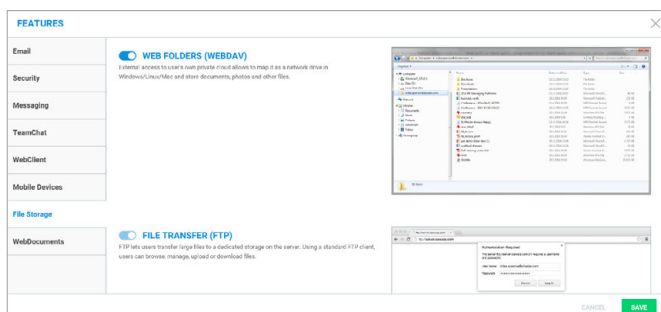
**WebClient** – These toggles need to be enabled for users to access their public information and web-based access to WebClient.



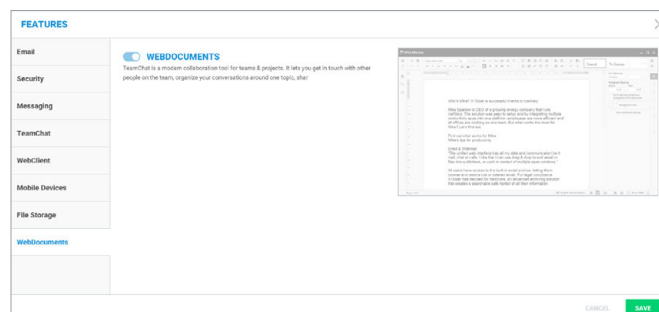
**Mobile Devices** – Let users synchronize their email, calendars, contacts, tasks and notes to all mobile devices via ActiveSync and wireless synchronization to older mobile devices based on Palm OS, Symbian and others not supporting ActiveSync via SyncML.



**File Storage** – Using these toggles let users transfer large files to a dedicated storage on the server and external access to user's own private cloud.



**WebDocuments** – Allow users create and edit documents, spreadsheets and presentations as well as all ODF files directly in the browser, without having to install any Office suite on their computers.



**Card** – The whole set of personal details, all fields are optional. These fields can also be filled in the WebClient interface.

← MIKE.SPARROW@LAGNOS.COM SAVE

**GENERAL**  
Enter the account's information. All data presented here will be shown also in the user's GAL contact. Users can edit the fields in My Details dialog in WebClient. All fields are optional.

FIRST NAME	<input type="text" value="Mike"/>	COMPANY	<input type="text" value="Lagnos"/>
LAST NAME	<input type="text" value="Sparrow"/>	DEPARTMENT	<input type="text" value="CEO"/>
BIRTHDAY	<input type="text" value="04.05.1981"/>	JOB	<input type="text" value="CEO"/>
GENDER	<input type="text" value="Male"/>	MANAGER	<input type="text" value="Manager"/>
ANNIVERSARY	<input type="text" value="10.11.2012"/>	ASSISTANT	<input type="text" value="Mary Kirkland"/>

**Email** – Set where messages are to be forwarded or copied, responder mode and Anti-spam.

← MIKE.SPARROW@LAGNOS.COM SAVE

**FORWARDER**  
Set where messages are to be forwarded or copied, separate several by semicolon. Alternate email is used during password retrieval. Incoming/outgoing copy cannot be modified by user.

FORWARD TO	<input type="text" value="mary.kirkland@lagnos.com"/>	ALTERNATE EMAIL	<input type="text" value="mikesparrow@gmail.com"/>
<input checked="" type="checkbox"/> DO NOT FORWARD SPAM MESSAGES			
COPY INCOMING MAIL	<input type="text" value="mary.kirkland@lagnos.com"/>	COPY OUTGOING MAIL	<input type="text" value="mary.kirkland@lagnos.com"/>

**RESPONDER**  
Select the responder mode for this account. Other fields are enabled depending on this mode.

MODE	<input type="text" value="Respond again after period"/>	RESPOND AGAIN AFTER (DAYS)	<input type="text" value="2"/>
RESPOND ONLY IF BETWEEN	<input type="text" value="07.09.2016"/>	<input type="text" value="07.10.2016"/>	
<input checked="" type="checkbox"/> RESPOND TO MESSAGES SENT TO USER'S EMAIL ADDRESS ONLY			

MESSAGE

**ANTI-SPAM**  
Select whether this user will receive spam reports, will receive reports as set in Anti-Spam - Action - Reports, reports with new spam items listed or reports with all spam items listed. Also select whether a spam folder is to be used.



**Limits** – Turn the toggles on and enter the appropriate values for the account limits and set expiration of the user’s account.

The screenshot shows the user account configuration page for **MIKE.SPARROW@LAGNOS.COM**. The left sidebar contains navigation links: Info, Card, E-mail, Limits (selected), Rules, and Mobile Devices. The main content area is divided into two sections: **LIMITS** and **EXPIRATION**. A green **SAVE** button is located in the top right corner.

**LIMITS** section: Turn the toggles on and enter the appropriate values for the account limits you want to set.

- ACCOUNT DISK QUOTA**: Toggled on. Value: 20 MB.
- DAILY SEND OUT LIMITS**: Toggled on. Values: SEND OUT DATA LIMIT: 50 MB, SEND OUT MESSAGES LIMIT: 100.
- MAX MESSAGE SIZE**: 10 MB.
- DELETE MAIL OLDER THAN**: Toggled on. Value: 365 days.
- USER CAN SEND TO LOCAL DOMAINS ONLY**: Toggled off.

**EXPIRATION** section: Set expiration of the user's account.

- STATUS**: Enabled.
- EXPIRES IF INACTIVE FOR**: 30 days.
- EXPIRES ON**: 07.09.2016.
- NOTIFY BEFORE EXPIRATION**: Toggled on. Value: 7 days.
- DELETE ACCOUNT WHEN EXPIRED**: Toggled off.

**Rules** – gives an access to the rules list, allowing you to define conditions and actions for all incoming emails to account.

The screenshot shows the **RULES** configuration window. The left sidebar contains navigation links: Basic (selected), Headers, and Advanced. The main content area is divided into two sections: **CONDITIONS** and **ACTIONS**. A green **SAVE** button is located in the bottom right corner.

**CONDITIONS** section: Basic, Headers, Advanced.

- All messages
- Where From: Message header matches
- Where subject: Message header matches
- Where message body matches

**ACTIONS** section: Standard, Extra.

- Accept / Reject / Delete / Spam / Quarantine
- Forward to email
- Copy to folder
- Move to folder

**TITLE** section: Title

**RESULT** section: NOT, AND, OR.

- MESSAGE HEADER MATCHES: WHERE FROM
- MESSAGE HEADER MATCHES: WHERE SUBJECT
- STRING CONDITION
- FUNCTION: Contains a value from a list (semi-colon separated)
- STRING: String
- MATCH CASE, WHOLE WORD
- FORWARD TO EMAIL

**Mobile Devices** – Manage any mobile device connected to user's account.

← MIKE.SPARROW@LAGNOS.COM

SELECT ACTION ▾

Info

Card

E-mail

Limits

Rules

Mobile Devices

☐ DEVICE

LAST SYNC:  
ALL ▾

STATUS:  
ALL ▾

☐ mike.sparrow@lagnos.com (3)

☐ HTC One mini  
HTCOnemini / HTCOnemini

07/09/2016 12:44

Allowed

☐ White iPad  
iPad / iPad3C3

07/09/2016 12:39

Allowed

☐ Windows Phone 8S by HTC  
WP8 / Windows Phone 8S by HTC

07/09/2016 12:38

Allowed

**Note:** You will always be asked by the system to confirm any change in the set up!

WARNING

×

Do you want to save the changes?

CANCEL




DO NOT SAVE

SAVE

## Guest Accounts

This list gives an overview of the guest account(s) you have rights to administer. Guest accounts are created on the server for these users and validated by email.

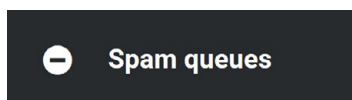
Administrators are able to click the selected contact and change general information about contact and user's details as well.

USERS & DOMAINS			SELECT ACTION (1) ▾	
Domain list	<input type="checkbox"/>	NAME	ACCOUNT	
Guest accounts	<input type="checkbox"/>	 brad.thompson_x1solar.com	brad.thompson@x1solar.com	
	<input checked="" type="checkbox"/>	 casey.atwood_x1solar.com	casey.atwood@x1solar.com	
	<input type="checkbox"/>	 mary.kirkland_x1solar.com	mary.kirkland@x1solar.com	


## Spam Queues

The Spam Queues allows administrators to administer spam queues.

But not only administrators. Thanks to gateway login end users can now sign in with an administrator account through captcha and also manage their incoming messages.



EN ▾



Sign in to WebAdmin

Sign in with an administrator account to manage domains and users

Email address  
mike.sparrow@lagnos.com

Generate new

H9UW5U

Security code  
H9UW5U

Sign in

Sign in with another account ▸

## Quarantine

Selecting the **Quarantine** tab presents you with a list of messages awaiting action. For each message in the queue you, are shown the Sender, Subject, Date/Time sent, Owner (recipient) and Recipient Domain:

SPAM QUEUES						SELECT ACTION (1) ▾	
Quarantine	Filter sender	Filter owner	Filter domain	FILTER RESULTS			
Whitelist	SENDER	SUBJECT	DATE	OWNER	DOMAIN		
Blacklist	<input checked="" type="checkbox"/> firearms@switchgear.co.uk	Win Prize Money	2017/03/23 16:14:36	mike.sparrow@lagnos.com	lagnos.com		
	<input type="checkbox"/> prizemoney@switchgear.co.uk	Prize money	2017/03/23 16:11:57	mike.sparrow@lagnos.com	lagnos.com		

## Whitelist

Selecting the **Whitelist** tab presents you with a list of whitelisted senders. For each message in the queue, you are shown the Sender, Date/Time added, Owner (recipient) and recipient's Domain:

SPAM QUEUES

SELECT ACTION

ADD

Quarantine

Filter sender

Filter owner

Filter domain

FILTER RESULTS

Whitelist

SENDER

DATE

OWNER

DOMAIN

Blacklist

☐

brad.thompson@x1solar

2016/09/07 13:14:37

mike.sparrow@lagnos.com

lagnos.com

☐

betty.leeland@lagnos.com

2015/11/16 15:21:41

gill.zuckermann@lagnos.com

lagnos.com

☐

karim.akdar@lagnos.com

2015/11/16 15:20:05

fat@pokus.local

pokus.local

**Note:** By clicking **Add** button you can whitelist any sender and select owner of the domain. As a standard user you have no rights to setup any other accounts, so click on **Head icon** in the **Owner** text field has no result.

## Blacklist

Selecting the **Blacklist** tab presents you with a list of blacklisted senders. For each message in the queue, you are shown the Sender, Date/Time added, Owner (recipient) and recipient's Domain:

SPAM QUEUES

SELECT ACTION (2)

ADD

Quarantine

Whitelist

Blacklist

Filter sender

Filter owner

Filter domain

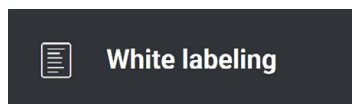
FILTER RESULTS

SENDER	DATE	OWNER	DOMAIN
<input checked="" type="checkbox"/> jackpot@lvcasino.com	2015/11/16 15:37:28	steven.jacobs@lagnos.com	lagnos.com
<input checked="" type="checkbox"/> moneyprize@moneyprize.com	2015/11/16 15:33:04	mike.sparrow@x1solar	x1solar
<input type="checkbox"/> thebestoffer@classicbooks.com	2015/11/16 15:31:30	jerry.clark@lagnos.com	lagnos.com

**Note:** By clicking **Add** button you can blacklist any sender and select owner of the domain. As a standard user you have no rights to setup any other accounts, so click on **Head icon** in the **Owner** text field has no result.

# White Labeling

White label option gives an opportunity to administrators rebrand WebAdmin and WebClient tool as if they had made it. Wide range of options provides control over the appearance according to the ideas of administrators.



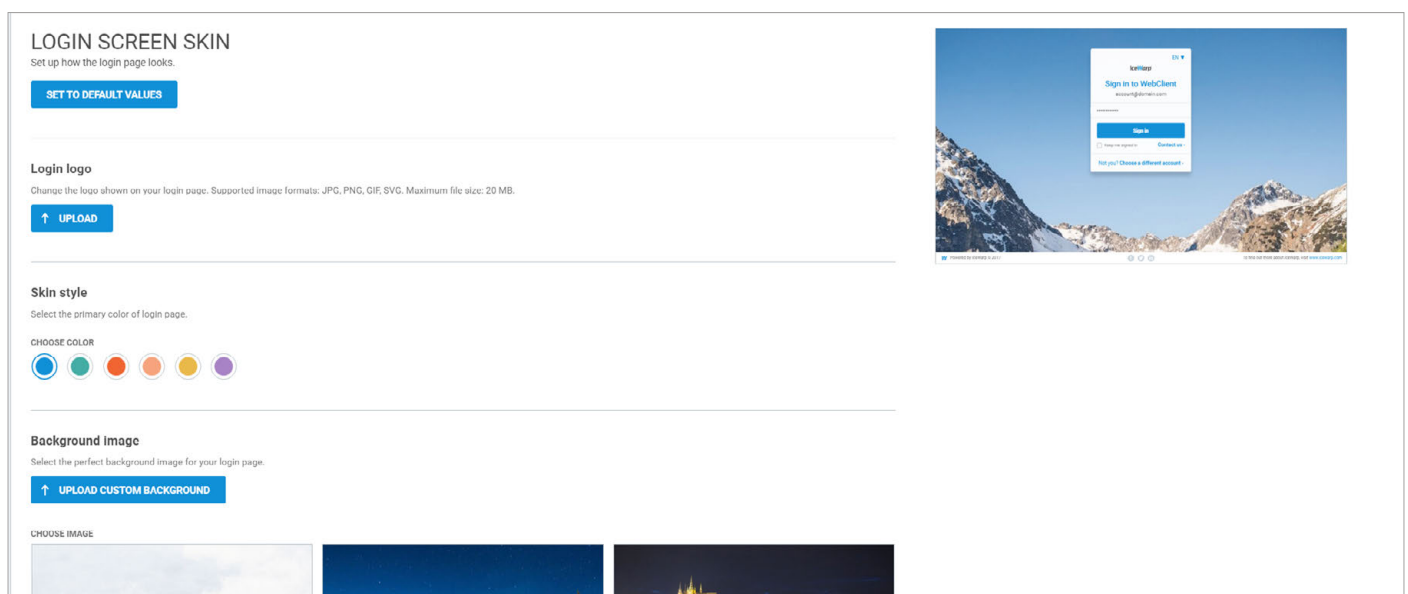
In this section administrators are allow to setup of **Login screen skin**, **WebClient skin**, **WebAdmin skin**, **IceChat mobile skin** and **Banner ads**.

## WebAdmin Skin and Login Screen

You can set up how WebAdmin looks on the inside and on the login page. There is the login screen on the right side where any change of setup is immediately visible. New WebAdmin let user change Login heading title and text.

Color of the skin is possible to select with color picker.

## Login Screen Skin



Login screen setup is applicable for both, WebClient and WebAdmin login page. In this section administrator is able to customize login page by following options:

- **Login logo** – change the logo shown on the login page. Supported image formats: JPG, PNG, GIF, SVG.
- **Skin style** – choose main login color
- **Background image** – select from predefined background images or you can upload your own (supported format: JPG, PNG)
- **Server language** – set language for your users.
- **Login page options** – choose which elements of login page should be visible or hide.
- **Custom sign up fields** – select which vCard fields should be requested during the sign up process.

**Note:** Enabling or disabling any of item is effective only if **Sign up** element in the **Login Page Options** section is also enabled.

**Note:** Any item can be set as **Required** by checking the appropriate box. If Required box is not checked, then an item is set as **Optional**.

**Note:** SMS verification is effective only in case that **Mobile Phone** field is enabled and set as Required. SMS server must be configured.

- **Two step verification** – pick the verification method for two step sign up. Available methods are EMAIL or SMS.
- **Social integrations** – set up social network integrations

### Custom sign up fields

Select which vCard fields will be required during sign up.

<input checked="" type="checkbox"/> NICKNAME	<input type="checkbox"/> REQUIRED
<input checked="" type="checkbox"/> COMPANY	<input type="checkbox"/> REQUIRED
<input type="checkbox"/> JOB	
<input checked="" type="checkbox"/> PROFESSION	<input checked="" type="checkbox"/> REQUIRED
<input checked="" type="checkbox"/> MOBILE PHONE	<input type="checkbox"/> REQUIRED
<input checked="" type="checkbox"/> WORK PHONE	<input type="checkbox"/> REQUIRED
<input type="checkbox"/> HOME PHONE	
<input checked="" type="checkbox"/> IM	<input type="checkbox"/> REQUIRED
<input type="checkbox"/> GENDER	
<input checked="" type="checkbox"/> BIRTHDAY	<input checked="" type="checkbox"/> REQUIRED
<input type="checkbox"/> HOMEPAGE	

## WebClient Skin

### WHITE LABELING

### WEBCIENT SKIN

Set up how WebClient looks on the inside.

[SET TO DEFAULT VALUES](#)

---

**Page title**  
Change the text shown in your browser tab.

PAGE TITLE

Page title

---

**Skin style**  
Pick WebClient main color style.

WebClient section allows you to set up how WebClient looks on the inside. Administrator is able to customize WebClient skin by following options:

- **Page title** – change the text shown in the browser tab.
- **Skin style** – pick main color style that will be used for WebClient skin.

## WebAdmin Skin

WebAdmin section allows you to set up how WebAdmin looks on the inside. Administrator is able to customize WebAdmin skin by following options:

- **Page title** – change the text shown in the browser tab.
- **Skin style** – pick main color style that will be used for WebAdmin skin.

The screenshot shows the 'WHITE LABELING' section of the WebAdmin configuration. It includes a 'WEBADMIN SKIN' header with a 'SET TO DEFAULT VALUES' button. Below is the 'Page title' section with a text input field. The 'Skin style' section features a row of colored circles for selection. The 'BANNERS' section has an 'ADSENSE SETTINGS' toggle and an 'AdSense client ID' input field.

**Note:** Administrator can select one of the preferred WebClient interface: Desktop or Tablet, not mobile device.

## IceChat Mobile Skin

The screenshot displays the 'ICECHAT MOBILE SKIN' configuration page. It features a 'SET TO DEFAULT VALUES' button. The 'Skin style' section has a row of colored circles. The 'Background image' section includes an 'UPLOAD CUSTOM BACKGROUND' button and a 'CHOOSE IMAGE' section with three image thumbnails. To the right, a preview of the login page is shown with the 'IceWarp' logo and a background image of a church.

Section for IceChat allows you to set up how IceChat login page looks. Administrator is able to customize IceChat skin by following options:

- **Skin style** – pick primary color that will be used for IceChat login page and on the inside.
- **Background image** – select from predefined background images or upload your own (supported format: JPG, PNG)

## Banner Ads

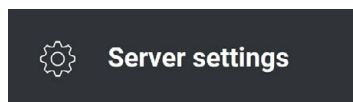
Since version 12, IceWarp Supports Google AdSense. It allows typically service providers (and others) display banner ads on the login screen and inside the WebClient (at the bottom of the instant messaging contact list).

Administrator can select from **Static image** by placing image URL or **AdSense** by placing AdSense slot ID provided by the AdSense provider.

The screenshot shows the 'Banner Ads' configuration page. It has sections for 'Login page' and 'WebClient'. The 'Login page' section includes options for 'FULL RESOLUTION (728X90 PX)' and 'MOBILE RESOLUTION (300X100 PX)', each with 'DISABLE', 'STATIC IMAGE', and 'ADSENSE' radio buttons. Below these are input fields for 'AdSense slot ID'. The 'WebClient' section has similar options for 'LEADERBOARD AT LOGIN' and 'RECTANGLE IN IM ROSTER'.

# Server Settings

IceWarp server has a wide variety of configuration options that control its behavior and adjust many aspects of the setup.



SERVER SETTINGS

Policies

SmartDiscover

Certificates

LOGIN POLICY

BLOCK USER LOGIN FOR ACCOUNTS THAT EXCEED A NUMBER OF FAILED LOGIN ATTEMPTS

5

BLOCK USER LOGIN FOR

10

min

LOGIN POLICY MODE

Do not block but delay authentication process

REQUIRE ADMINISTRATOR AUTHENTICATION TO ACCESS THE SYSTEM SETTINGS

USERS LOGIN WITH THEIR

USERS

EMAIL ADDRESSES

CONVERT % AND / TO @ IN USERNAMES

USE ACCOUNT LOGIN IP RESTRICTION

PASSWORD POLICY

General

ACTIVE

PASSWORD CANNOT CONTAIN USERNAME OR ALIAS

ENABLE PASSWORD ENCRYPTION

Password format

MINIMAL PASSWORD LENGTH

6

NUMBER OF NUMERIC CHARACTERS IN PASSWORD [0-9]

1

NUMBER OF NON ALPHA-NUMERIC CHARACTERS IN PASSWORD [!@#\$%...]

0

NUMBER OF ALPHA CHARACTERS IN PASSWORD [A-Z][a-z]

1

NUMBER OF UPPERCASE ALPHA CHARACTERS IN PASSWORD [A-Z]

0

## Policies

This tab lets you enable or disable selected services for the user. Administrator can setup policies for login or password:

### Login policy:

LOGIN POLICY

BLOCK USER LOGIN FOR ACCOUNTS THAT EXCEED A NUMBER OF FAILED LOGIN ATTEMPTS

5

BLOCK USER LOGIN FOR

10

min

LOGIN POLICY MODE

Do not block but delay authentication process

REQUIRE ADMINISTRATOR AUTHENTICATION TO ACCESS THE SYSTEM SETTINGS

USERS LOGIN WITH THEIR

USERS

EMAIL ADDRESSES

CONVERT % AND / TO @ IN USERNAMES

USE ACCOUNT LOGIN IP RESTRICTION

### Password policy:

PASSWORD POLICY

General

ACTIVE

PASSWORD CANNOT CONTAIN USERNAME OR ALIAS

ENABLE PASSWORD ENCRYPTION

Password format

MINIMAL PASSWORD LENGTH

6

NUMBER OF NUMERIC CHARACTERS IN PASSWORD [0-9]

1

NUMBER OF NON ALPHA-NUMERIC CHARACTERS IN PASSWORD [!@#\$%...]

0

NUMBER OF ALPHA CHARACTERS IN PASSWORD [A-Z][a-z]

1

NUMBER OF UPPERCASE ALPHA CHARACTERS IN PASSWORD [A-Z]

0

The password policy part cover set of rules designed to enhance account security by encouraging users to employ strong password and use it properly. When password policy option is disabled, then all fields for password format are also disabled.

**Note:** Domain administrators are not able to ignore password policy when password violates policy. It is possible for server administrators only so they can ensure that the passwords are set to a high enough standard.

**Note:** In case that password expiration option is active and password is expired for a user, this user is immediately prompted for password change when logging to WebAdmin or WebClient.

Chapter 2 Interface Description

24



## Smart Discover

SmartDiscover is a mechanism which ensures that any client application once supplied email address and password and authenticated by the server, will receive a complete list of available protocols, ports, URLs and server addresses.

Administrator can setup hostname or alias of the server, where services runs.

SERVER SETTINGS

SET ALL TO NEW DOMAIN NAME

SAVE

Policies

SMARTDISCOVER

SmartDiscover

Certificates

PUBLIC HOSTNAME

lagnos.com

MOBILESVC (ACTIVESVC)

https://lagnos.com/Microsoft-Server-ActiveSync

SMTP

lagnos.com

TLS / SSL

SYNCL (OMA DS)

http://lagnos.com/syncl/

POP3

lagnos.com

2nd basic port (no SSL)

WEBDAV & SMARTATTACH

http://lagnos.com/webdav/




WEBCLIENT

http://lagnos.com/webmail/

**Set All to New Domain Name** – Click this button to open Server/Hostname dialog, where you can set a new hostname for all fields. Within the URL section fields, only the relevant address parts are changed, other parts are kept. Some of the defined URLs

## Certificates

Certificates table displays a list of the certificates used within IceWarp Server. The **Default** certificate, displayed as the first in list, is an integrated certificate that is shipped with IceWarp Server.

SERVER SETTINGS					ADD	REISSUE	SET AS DEFAULT	DELETE
Policies	TYPE	HOSTNAME	IP ADDRESS	EXPIRATION				
SmartDiscover	<input type="checkbox"/>  Standard	lagnos.com	All	2017/08/23				
Certificates	<input type="checkbox"/>  Let's Encrypt [CSR]	lagnos.com	—	—				
	<input checked="" type="checkbox"/>  [CSR]	lagnos.com	—	—				
	<input type="checkbox"/> Let's Encrypt [CSR]	x1solar	—	—				

## Add

Since version 11.4, IceWarp has new easy to use interface for certificate option, where administrator can manage certificates.

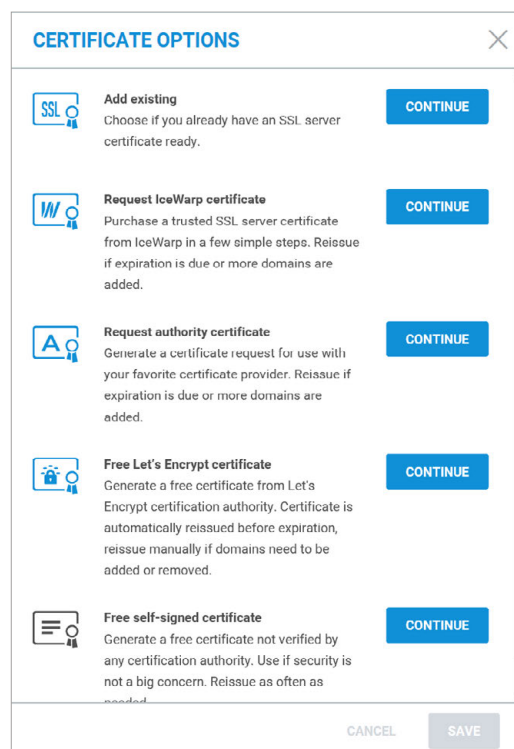
- **Add existing** – choose if you already have an SSL server certificate ready.

- **Request IceWarp certificate** – purchase a trusted SSL server certificate from IceWarp in a few simple steps. Reissue if expiration is due or more domains are added.

- **Request authority certificate** – generate a certificate request for use with your favorite certificate provider. Reissue if expiration is due or more domains are added.

- **Free Let's Encrypt certificate** – generate a free certificate from Let's Encrypt certification authority. Certificate is automatically reissued before expiration, reissue manually if domains need to be added or removed.

- **Free self-signed certificate** – generate a free certificate not verified by any certification authority. Use if security is not a big concern. Reissue as often as needed.

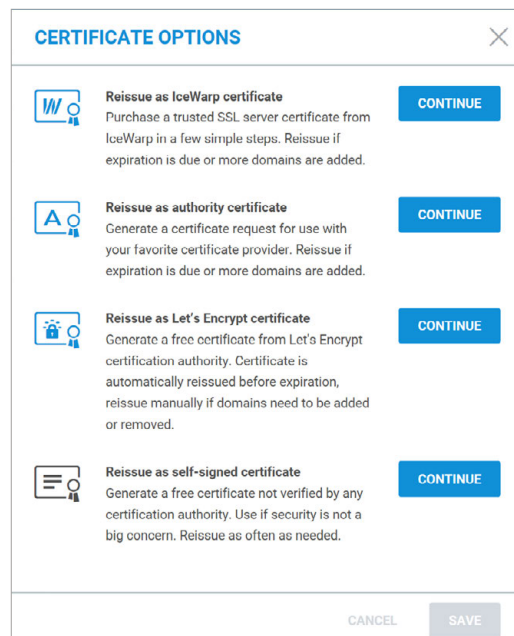


## Reissue

This tab allows administrators to easily set the same parameters of original certificate to a new generated certificate.

Reissue dialogue has 4 options:

- **Reissue of IceWarp certificate**
- **Reissue of authority certificate**
- **Reissue of Let's Encrypt certificate**
- **Reissue of self-signed certificate**



**Note:** The certificate is designed to re-assure anyone connecting to your server that you are who you say you are, so the more accurate and complete the information in the certificate, the more comfortable your users will feel.

## API Console

Click the icon to manage easy-to-use interface of API console. Here you can manage values of API variables.

>\_ API Console

Search in the upper text field allows you to write an expression (or a part of it) you want to search for. You can search for values from all three columns. To reveal all variables, clear the field and hit **Enter**.

What are you looking for?			
NAME	TYPE	VALUE	DESCRIPTION
ACCOUNTS			
accounts_accountcache	Integer	30000	Maximal number of cached items per domain. Domains with less than this number accounts will cache every account. Greater domains will check only recently accessed accounts (such cache can not be used for looping over all domain members)
accounts_authlog	Enumeration	none	Auth logging level
accounts_deliveryreports	Boolean	<input checked="" type="checkbox"/> TRUE	Delivery reports
accounts_deliveryreportsdeleteolder	Integer	0	Delete delivery report files older then given number of days
accounts_directorycacheconnectionstring	String	C:\Program Files (x86)\IceWarp\config\directorycache.db_7,3	Connection string to directory cache database
accounts_directorycacheexclusivelocking	Boolean	<input type="checkbox"/> FALSE	If set to true, the only one query against the directory cache is done at a time (changing requires restart of all services)

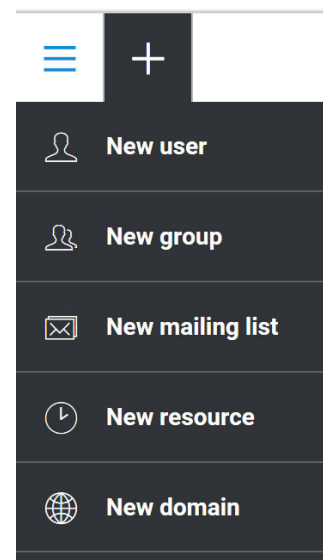
## Plus Menu

The plus menu allows you to quick add any item from the scrolling menu.

There are 5 options:

- New user
- New group
- New mailing list
- New resource
- New domain

**Note:** These options are visible for server administrator only.



## New User

Use the **Create new user** tab to create new user by filling out first name, last name, alias and password tables.

After filling out this table and click **Save** you will be moved to a new window with user details and possibility to add and set new user details (for detailed description see chapter: Domain's user set-up).

### CREATE NEW USER

FIRST NAME

LAST NAME

ALIAS  

@lagnos.com

PASSWORD  

Generate

SAVE AND ADD ANOTHER

CANCEL

SAVE

← BRAD.THOMPSON@LAGNOS.COM

SAVE

Info

Card

E-mail

Limits

Rules

Mobile Devices

### GENERAL


FIRST NAME

LAST NAME

USERNAME

DESCRIPTION

LAST TIME LOGGED  
Not yet



UPLOAD PHOTO

CHANGE PASSWORD

### PERMISSIONS & RIGHTS

Select whether this user is a regular email account or a server administrator or a domain administrator. Click Features to enable or disable services for this user individually.

ACCOUNT TYPE  

User

ACCOUNT STATE  

Enabled

Select whether this account will be fully functional, partially disabled (user cannot login, but messages are accepted), disabled (user cannot login, messages are rejected) or will work as a spam trap.

SHARED FOLDERS  
PERMISSIONS

ACCOUNT FEATURES  
FEATURES

## New Group

New group can be created by click on New group table and filling out name and alias.

After filling out this table and click Save you will be moved to a new window with group details and possibility to add group members.

CREATE NEW GROUP

GROUP NAME

officegroup

ALIAS

officegroup

@lagnos.com

SAVE AND ADD ANOTHER

CANCEL

SAVE

Within Info tab (group details) administrators setup all features regarding the group. They for example enable TeamChat so users of this group can create public or private chat rooms.

← OFFICEGROUP@LAGNOS.COM

SAVE

Info

Members

GENERAL DETAILS

Manage general group properties. Use the Add button to add an alias.

NAME

officegroup

DESCRIPTION

Description

ALIAS

officegroup

@lagnos.com

ADD ALIAS

SECURITY

Set whether also non-members can post messages, whether sending a message to this group is to be password protected and set outgoing messages flow control.

ONLY MEMBERS CAN POST NEW MESSAGES

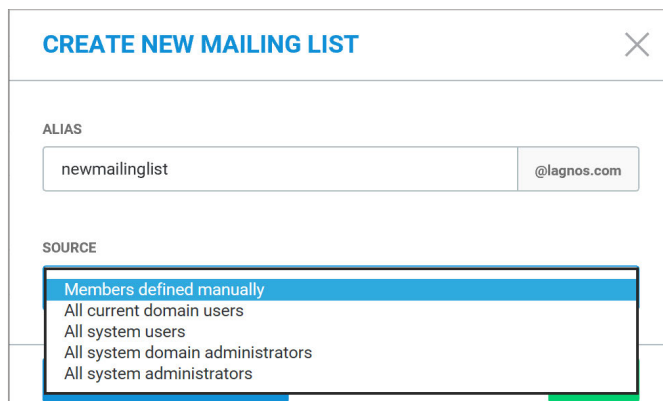
PASSWORD PROTECTION

MAX NUMBER OF MESSAGES TO SEND OUT IN 1 MINUTE

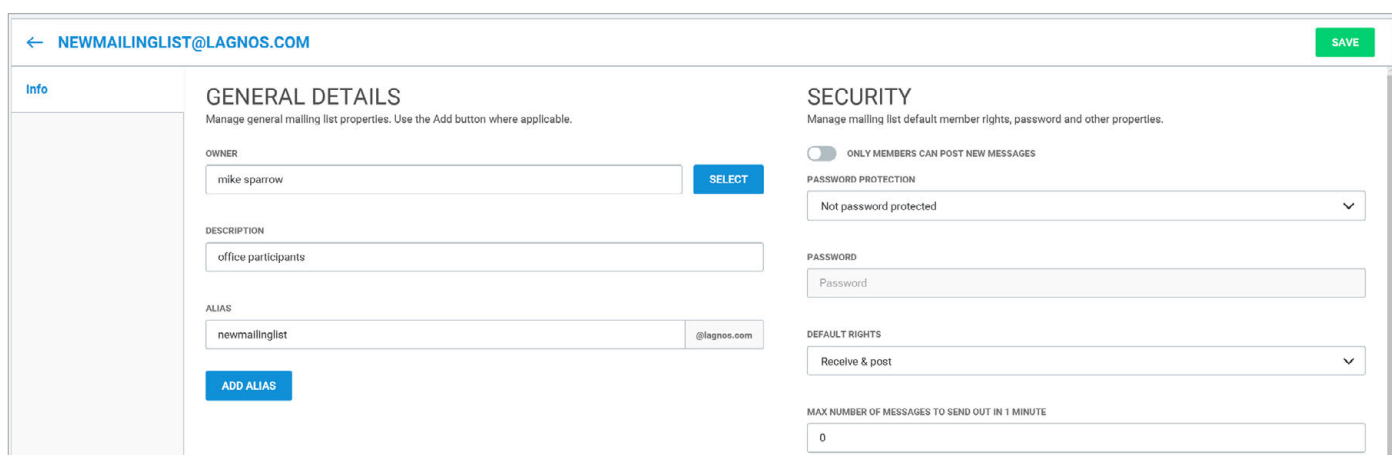
3

## New Mailing List

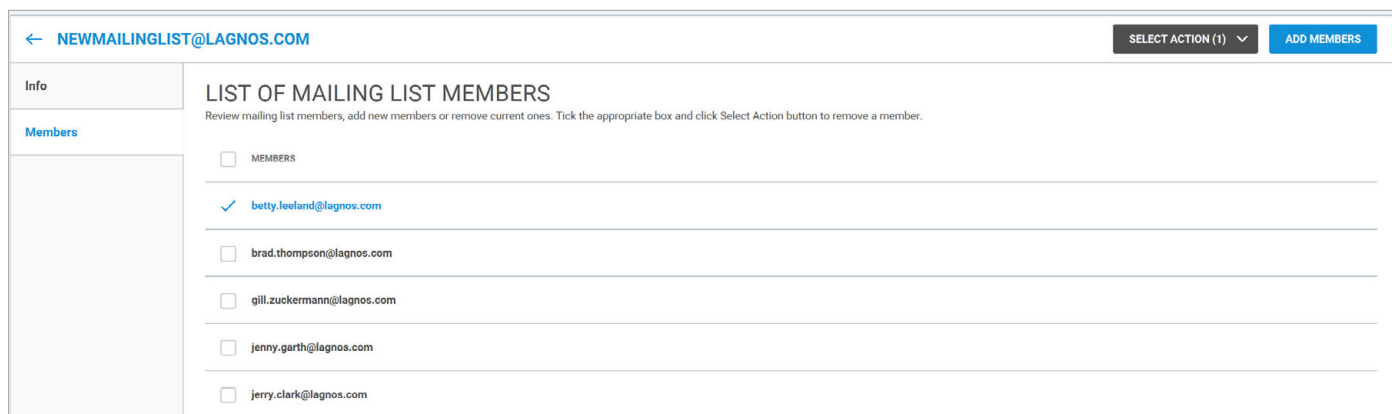
New mailing list button offers to create new mailing list.



In the next step, new table with mailing list options will appear. **Info** table, where you can define General details, Members source, Security and Other settings:



**Members** table, that show you list of mailing list members:



In "create mailing list" dialog, it is possible to select "Maling list type".

If you are logged **as domain admin**, the available options are:

- Members defined manually (default)
- All current domain users

If you are logged **as server admin**, the available options are:

- Members defined manually (default)
- All current domain users
- All system users
- All system domain administrators
- All system administrators

Within **Add Member** menu, you can except local members also **add external members** by typing email address:

ADD EXTERNAL MEMBERS

guest@external.com

CANCEL

ADD

New Resource

This IceWarp Server feature allows smoothing and easing resource management process. This process consists in reservation of company resources and allocation of them. Resources are meeting rooms,projectors, cars etc. When all boxes are filled in, click **Save** and continue to table with additional options.

CREATE NEW RESOURCE

RESOURCE NAME

Small Meeting Room

ALIAS

smallmeetingroom

@lagnos.com

TYPE

Room

SAVE AND ADD ANOTHER

CANCEL

SAVE

**Info table** – where you can define General details about user:

SMALLMEETINGROOM@LAGNOS.COM

GENERAL

Small Meeting Room

Room

UPDATE ENTRY

DELETE ENTRY

**Members table** – that show you list of mailing list members:

SMALLMEETINGROOM@LAGNOS.COM

LIST OF RESOURCE MEMBERS

Members

Small Meeting Room

Small Meeting Room

Small Meeting Room

Small Meeting Room

**Card table** – where you can enter the user's personal information:

SMALLMEETINGROOM@LAGNOS.COM

GENERAL

First Name

Last Name

Phone

Address

**Rules table** – gives an access to the rules list, allowing you to define conditions and actions:

SMALLMEETINGROOM@LAGNOS.COM

TITLE

Members

Card

## New Domain

To create and setup new domain you have to follow steps as described by new user, group, etc. Click on **New domain** tab in Plus menu and put domain name to a domain name table. Than click **Save** and you will be moved to a new window where you can add domain details (for detailed description see chapter: Domain's details set-up). Within creating new domain, DNS validation runs.

CREATE NEW DOMAIN

DOMAIN NAME

newdomain.com

SAVE AND ADD ANOTHER

CANCEL

SAVE

≡

+

🔍

Mike.sparrow  
mike.sparrow@la...

▼

← NEWDOMAIN.COM

SELECT ACTION ▼

👤 Accounts (0)

NAME

ACCOUNT

USAGE

TYPE: USER ▼

⚙️ Properties

📊 Limits

📋 Rules

📱 Mobile Devices



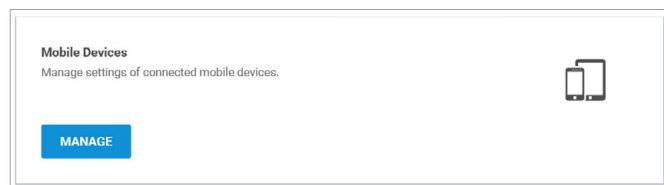
# 3. Client Applications

Setup is possible on both the domain and user side. You are allowed to manage the domain's / user's mobile devices, Outlook Sync and Desktop Client applications. There are small differences described below.

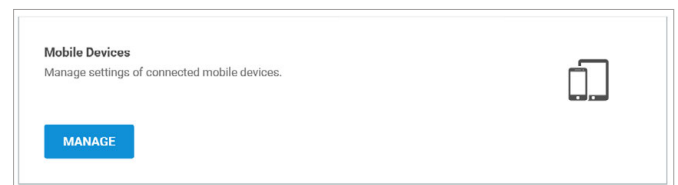
## Mobile Devices

Link directs you to the mobile device settings that can be reached from the main menu for Domain and User.

### Domain



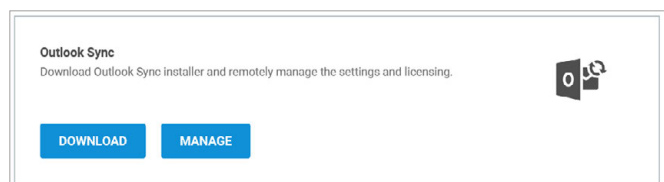
### User



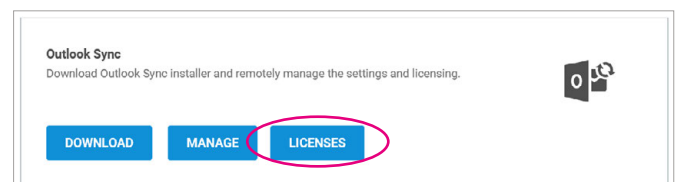
## Outlook Sync

Outlook Sync tab gives you an option to download Outlook Sync installer and remotely manage the settings. On the user level you have an **additional option** for Licenses.

### Domain



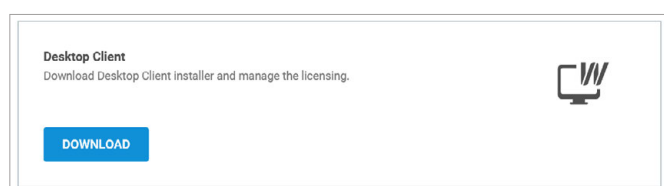
### User



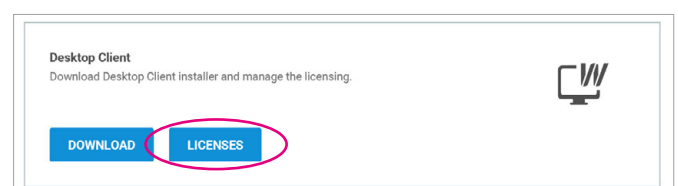
## Desktop Client

Following this link allow you to download Desktop Client installer. On the user level you have an **additional option** for Licenses.

### Domain



### User



## 4. Mobile Devices Set-up

Mobile devices set-up options are the same for domain and user.

As an **administrator**, you can choose settings for mobile devices and optionally apply them to different users. You can see all mobile devices connected to the domain.

Under the **user**, you can see all mobile devices connected to the user account and apply settings for the user's mobile devices only.

### Domain

← LAGNOS.COM

SELECT ACTION ▾

Accounts (12)

Properties

Limits

Rules

Mobile Devices


White labeling

☐ DEVICE

LAST SYNC:  
ALL ▾

STATUS:  
ALL ▾


☐ betty.leeland@lagnos.com (1)

☐  HTC One mini  
HTCOne mini / HTCOne mini

07/09/2016 15:34


Allowed

☐ mike.sparrow@lagnos.com (3)

☐  HTC One mini  
HTCOne mini / HTCOne mini


07/09/2016 12:44

Allowed

☐  Windows Phone 8S by HTC  
WP8 / Windows Phone 8S by HTC

07/09/2016 13:28

Allowed

☐  White iPad  
iPad / iPad3C3

07/09/2016 15:18

Allowed

### User

← MIKE.SPARRROW@LAGNOS.COM

SELECT ACTION ▾

Info

Card

E-mail

Limits

Rules


Mobile Devices

☐ DEVICE

LAST SYNC:  
ALL ▾


STATUS:  
ALL ▾

☐ mike.sparrow@lagnos.com (3)

☐  HTC One mini  
HTCOne mini / HTCOne mini


07/09/2016 12:44

Allowed

☐  White iPad  
iPad / iPad3C3

07/09/2016 15:18

Allowed

☐  Windows Phone 8S by HTC  
WP8 / Windows Phone 8S by HTC

07/09/2016 13:28

Allowed

Info and Synchronization menu is possible to get to by clicking on any device in device list:

← WHITE IPAD SAVE

**Info**  
Synchronization

### DEVICE INFO

Review and/or edit the device properties, or block devices from accessing the server.

ACCOUNT  
mike.sparrow@lagnos.com DEVICE ENABLED

DEVICE NAME  
White iPad

OS  
iOS 9.3.4 13G35

TYPE  
iPad

MODEL  
iPad3C3

REGISTERED  
07/09/2016 12:36

LAST SYNC  
07/09/2016 15:18

### REMOTELY WIPE DEVICE

Soft Wipe deletes only data downloaded from the server. Hard Wipe resets the device to factory settings, deleting data from device and SD cards.

SOFT WIPE HARD WIPE

The screen is divided into 2 parts. Left side belongs to **Device info**, where you can review and edit the device properties, or block devices from accessing the server. Right side named **Remotly wipe device** allows you to reset connected mobile device in 2 ways:

- **Soft wipe**: deletes only data downloaded from the server
- **Hard wipe**: resets the device to factory settings, deleting data from device and SD cards

Extended setup is available in the second section of device list named **Synchronization**.

← WHITE IPAD SAVE

Info  
**Synchronization**

### ITEM SYNCHRONIZATION

Manage synchronization of GroupWare and email items. Where applicable, turn the toggle on and select the appropriate value from the list. These settings override the device settings.

PAST MAIL ITEMS Three days

PAST CALENDAR EVENTS Two weeks

SYNC TASKS AS CALENDAR EVENTS All

TASKS SYNCHRONIZATION TYPE  
Merge to default calendar folder

SYNC NOTES AS

NOTES SYNCHRONIZATION TYPE  
Merge to default folder

### FOLDERS SYNCHRONIZATION

Manage synchronization of default and special folders. Select from the appropriate list or turn the toggle on.

GROUPWARE FOLDERS (PRIVATE)  
Default folders only

MAIL FOLDERS (PRIVATE)  
All folders

SHARED FOLDERS

EMAIL ARCHIVE

PUBLIC FOLDERS

**Note:** Use caution when choosing to SOFT wipe or HARD wipe a device!

## 5. Domain Administration Rights

A server administrator can restrict the rights of other administrators (full and domain administrators) such that they will not be able to modify certain properties. Some examples which come to mind are: type of accounts that can be managed, number of accounts which can be created by the domain administrator, daily send out limit for the users or the maximum message size.

The new WebAdmin application enforces these restrictions based on the contents of the file `IceWarp/mail/{domain_name}/{admin_account}/adminperm.dat`. This is the recommended way of managing administrators' rights starting with version 11.3 of IceWarp Server.

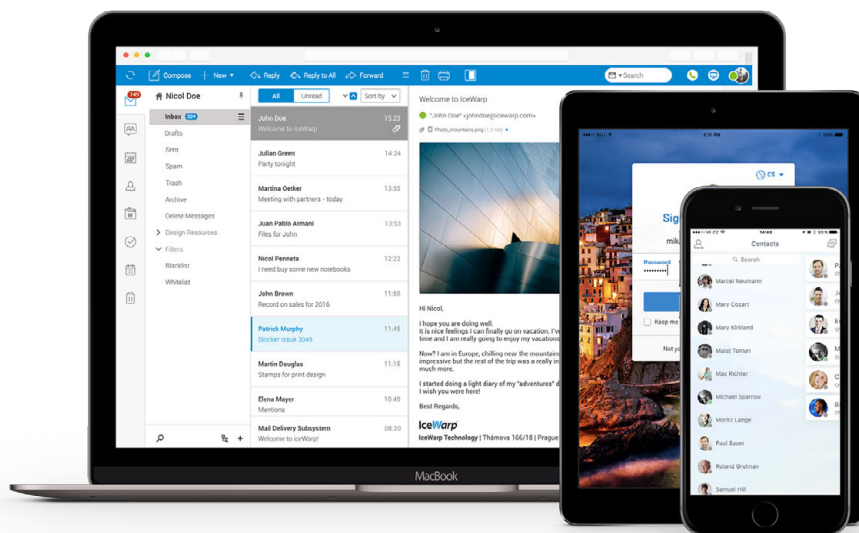
More information about Domain administration rights with examples you can find here:

<https://esupport.icewarp.com/index.php?/Knowledgebase/Article/View/559/0/domain-administration-rights---adminpermdat>

<http://1url.cz/dYbH>

## 6. WebAdmin in Tablet or Mobile Phone

WebAdmin uses responsive web design so pages fit their size to the used device (desktop, tablet, phone). There are no functional differences among desktop, tablet or phone devices. This feature can ease your work a lot when you are not at your desk and need to do something urgent. Reset an expired account, change its limits or permissions, manage client applications and other account features – all this (and much more) can be done from your mobile phone or tablet.



## 7. Access to the Previous WebAdmin Version

You may want to use the previous version of WebAdmin, as you are familiar with it. It also provides wider coverage of settings. In this case, use the following path syntax:

**<path\_to\_new\_version>/old**

**Example:** mail.domain.com/admin/old





# Enterprise Messaging

## For Companies Of All Sizes

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